**­­­Frank I. Matager (Randy)**1234 Navy Road, Norfolk, Virginia 23501 (until 7/31/13)  
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OBJECTIVE

Logistics Manager (# 20141022) for Boeing Inc.

SUMMARY PROFILE

* Experienced in logistics for multi-million dollar projects
* Managed operations, including budget management ($3.2 million) and oversight of $3.8 billion in facilities and assets
* Streamlined organizational processes through six sigma
* Balanced goal attainment with team effort of groups from 5 to 500 members
* Qualified for Security clearance (active)

WORK HISTORY

United States Air Force (various locations) 1998 - present

**Logistics Manager (Assets Storage Lead)**, Joint Base Elmendorf Richardson (JBER) - Anchorage, Alaska 2010 - present

* Directed twenty-member department providing $30 million in supplies to international locations
* Improved delivery of all transportation operations to local and overseas locations, decreasing travel delays by 15%
* Streamlined internal processes, increasing delivery speed by 30%
* Authorized all shipments and oversaw tracking of all transported supplies, achieving record of zero losses per quarter in five consecutive periods
* Provided customer service to four military commands and twenty civilian agencies
* Accounted for $20 million in vehicles and equipment and oversaw all vehicle maintenance
* Trained over thirty staff on use supply management software, decreasing time to full competency with use
* Devised database templates to decrease errors in data entry; improved accuracy by 20% in 6 months

**Operations Manager**, Eielson Air Force Base – Fairbanks, Alaska 2005 – 2010

• Directed planning and operations for 100 military staff across six functional area divisions

• Oversaw daily operations in cooperation with senior management from multiple departments

* Generated and presented monthly reports on all operational activities using video teleconferencing

**Assistant Operations Manager**, Sheppard Air Force Base, Wichita Falls, Texas 2000 - 2005

• Oversaw 35-member team and coordinated daily department operations

• Compiled, analyzed and presented data critical to strategic planning in person and via videoconferencing, webinars, and related distance technologies

• Trained and monitored all staff on safety and security procedures

• Effectively led a diverse team in managing $10 mill in equipment and supplies

• Communicated operational requirements to senior management, consistently meeting deadlines

• Spearheaded implementation of new operation management technologies, reducing budgets by 8% in one year

• Performed quality assurance checks for material shipments and equipment returns, decreasing errors 2% per quarter (12% total) through feedback to staff

* Concurrent staffing during first year, retaining oversight of the Lackland Assistant Logistics position

**Assistant Logistics Manager**, Lackland Air Force Base, Texas 2000 - 2001

• Received commendations for inventory inspection with 100% accuracy rating

• Reorganized operations teams to maximize performance, reducing costs by 15%

• Earned Top-Performance Achievement Award for staff productivity

• Provided logistical support to over twelve military commands on the west coast

• Identified and resolved inventory issues resulting in a 10% reduction in costs

• Authored multiple process changes that streamlined delivery operations

• Created new equipment maintenance check points, reducing costs by $3,000 and increasing overall efficiency

• Generated monthly cost analysis reports and made recommendations for improvements

• Averaged 98% inventory accuracy level for three years and authored seven policy changes initiated by senior management to support accuracy in reporting

Fairchild, Inc., Dallas, Texas 1995 - 1998

**Supervisor of Accounts** 1997 - 1998

* Managed $4 million in military contracts, increasing revenues by 25% per year  
  Supervised 14 associates, assuring competency through annual training and quarterly quality control reviews, improving accuracy and efficiency by 12% per quarter
* Coordinated with 10 contracting staff to strengthen customer relationships with Fairchild’s military client accounts, decreasing days to contract award by 28 days
* Resigned from Fairchild to conduct family business

**Accounting Technician** 1995 - 1997

* Prepared and monitored 27 military contracts, developing a database reporting system that decreased errors and improved reporting time-cycles by 15%
* Submitted quarterly and annual budget reports, coordinating local and regional spreadsheet analyses

EDUCATION AND TRAINING

Alaska Pacific University, Anchorage, AK 2004  
 Masters in Business Administration, Executive Program  
 Logistics Planning (6 credits)  
  
Penn State University, State College, PA 1992  
 Bachelor of Science in Business Administration  
  
Professional Development

* International Logistics – Coursera and Stanford University 2014
* Six Sigma – Black Belt Certification - General Dynamics (provider to Ft. Eielson) 2006
* Contract Management Certification – American Logistics Management Association 2005
* Leadership and Strategic Analysis Courses 2002, 2003, 2004

PROFESSIONAL ORGANIZATIONS

American Logistics Management Association, 2000 – present

American Logistics Management Association, Alaska Chapter, 2000 – present

AWARDS AND DECORATIONS

Earned multiple achievement medals for performance and dedication

* Meritorious Service Award for personnel management and motivation, 2010
* Meritorious Service Award for workplace safety, 2008
* Leadership Citation of Excellence, 2007, 2006
* Award for Dedication and Service (More Award), 2005

VOLUNTEER EXPERIENCE

Rotary International, Anchorage Sunrise, Anchorage, AK 2010 – present

President, 2013 - present  
President Elect, 2012 - 2013  
Director, International Service 2011 – 2012

Susan B Komen Race for the Cure, Dallas, TX 1997 – 1999  
 Annual Fund Raising Planning Committee, 1999

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